



Nature's Work

jim@natureswork.co.uk
www.natureswork.co.uk
+44 7813 727414

COVID-19 Notice

19th March 2020

Courses postponed until after 30th April 2020

The latest government advice in relation to the COVID-19 outbreak, as of 17th March 2020, is to avoid non-essential travel and to actively practice social distancing. The Foreign & Commonwealth Office (FCO) advice for this to now extend globally. We take this advice very seriously and have chosen to postpone all courses that would have run from today through to 30th April 2020.

We take our responsibility as a small business in the local community seriously, and fully understand that by the very nature of what we do, we draw people from across the UK & further afield to Snowdonia. In light of latest government advice, we do not want to give any further reason for people to feel obliged to travel, if they do not wish to. Of course, individuals may make their own decisions but we are committed to playing our part in supporting the concept of reducing unnecessary travel.

We appreciate that our decision will be disappointing to many of you, as much as it is to us. We strive to uphold government advice to help safeguard you, our local community, staff, family and other clients. We hope this disruption will be limited operationally, but we are beginning to plan for the longer financial term. This initial pause in the calendar will allow us to better plan for the year ahead and beyond. As you cancellations and resulting refunds would be detrimental to our future ability to deliver enjoyable and professionally organised outdoor courses. We know we are not alone in this concern within the outdoor activity sector.

To all our MTA, AMI & BAIML clients and other groups that we have booked before 30th April 2020 we will be issuing you with a Credit Note against any postponed event and will be in touch offering alternative dates. These Credit Notes will be redeemable against alternative dates in the next 12 months (30th April 2021) and will need to be redeemed by 31st December 2020.

All our courses from 1st May 2020 are currently scheduled to run as planned, but we will continue to monitor government advice and the impact this will have on our courses. We will update clients accordingly. We will remain flexible in our approach and will work in a similar way offering alternative dates or Credit Notes.

Thank you for your understanding - Diolch yn fawr

Best wishes

Jim Langley

